



### Escalation Matrix:

| Details of            | Contact Person    | Address  | Contact no. (Working hours Monday to Friday 9 am to 5 pm) | Email id   |
|-----------------------|-------------------|--|---|--|
| Customer care         | Hemant Chile      | 122-123-124,<br>Laxmi Plaza, Laxmi<br>Industrial Estate,<br>New Link Road,<br>Andheri (W),<br>Mumbai - 400 053 | 022-40777500<br>Ext: 259                                  | <a href="mailto:support@progressiveshares.com">support@progressiveshares.com</a>       |
| Head of Customer care | Harikrishan Patel | 122-123-124,<br>Laxmi Plaza, Laxmi<br>Industrial Estate,<br>New Link Road,<br>Andheri (W),<br>Mumbai - 400 053 | 022-40777500<br>Ext: 258                                  | <a href="mailto:hari@progressiveshares.com">hari@progressiveshares.com</a>             |
| Compliance Officer    | Mamatha Poojari   | 122-123-124,<br>Laxmi Plaza, Laxmi<br>Industrial Estate,<br>New Link Road,<br>Andheri (W),<br>Mumbai - 400 053 | 022-40777500<br>Ext: 243                                  | <a href="mailto:compliance@progressiveshares.com">compliance@progressiveshares.com</a> |
| CEO                   | Aditya Gaggar     | 122-123-124,<br>Laxmi Plaza, Laxmi<br>Industrial Estate,<br>New Link Road,<br>Andheri (W),<br>Mumbai - 400 053 | 022-40777500<br>Ext: 200                                  | <a href="mailto:aditya@progressiveshares.com">aditya@progressiveshares.com</a>         |

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BSE at <https://bsecrs.bseindia.com/ecomplaint/frmlInvestorHome.aspx>

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES / Exchange portal.